

# Contacts

## JSC National Company KazMunayGas

- Address: Block B, Emerald Towers Business Centre, 8 D. Kunayev Street, Astana, 010000, Republic of Kazakhstan
- Phone: +7 (7172) 78 61 01 (reception)
- Website: [www.kmg.kz/en](http://www.kmg.kz/en)

## HR enquiries

- Vacancies: [www.work.kmg.kz](http://www.work.kmg.kz)
- Email: [HRteam@kmg.kz](mailto:HRteam@kmg.kz)

## Ombudsman

- Phone: +7 (7172) 78 65 61
- Email: [ombudsman@kmg.kz](mailto:ombudsman@kmg.kz)
- Address: Block B, Emerald Towers Business Centre, 8 D. Kunayev Street

## Media relations

- Phone: +7 (7172) 78 91 49
- Email: [press@kmg.kz](mailto:press@kmg.kz)

## Environment, health and safety

- Email: [hse@kmg.kz](mailto:hse@kmg.kz)

## Sustainable development

- Email: [sustainability@kmg.kz](mailto:sustainability@kmg.kz)

## Office

- Phones: +7 (7172) 78 95 58, +7 (7172) 78 65 59, +7 (7172) 78 66 04, +7 (7172) 78 62 66 (English), +7 (7172) 78 63 90 (Head of Office)
- Email: [Astana@kmg.kz](mailto:Astana@kmg.kz)

## Corporate security

- Phone: +7 (7172) 78 65 65
- Email: [979110@kmg.kz](mailto:979110@kmg.kz)

## Shareholder and investor relations

- Phone: +7 (7172) 78 64 34
- Email: [ir@kmg.kz](mailto:ir@kmg.kz)

## Sponsorship and charity

- Phone: +7 (7172) 57 68 98
- Email: [info@sk-trust.kz](mailto:info@sk-trust.kz)

## Procurement

- Phone: +7 (7172) 78 61 80
- KMG carries out all procurement of goods, works and services electronically via the Samruk-Kazyna dedicated procurement portal in accordance with the Fund's Procurement Procedure.
- KMG does not sell oil products.
- Please note that since 1 April 2019, filling stations are operated by the new owner, PetroRetail.

# Hotline

You can report any violations of the Code of Conduct, including cases of corruption, discrimination, unethical behaviour and other violations. We guarantee confidentiality and anonymity in handling all reports.

## Hotline

- Phone: 8 (800) 080 47 47
- WhatsApp: +7 (771) 191 88 16
- Web portal: [www.sk-hotline.kz](http://www.sk-hotline.kz)
- Email: [mail@sk-hotline.kz](mailto:mail@sk-hotline.kz)
- The hotline is operated by KPMG as an independent provider.

## Nysana Hotline

- Phone: 8 (800) 080 30 30
- WhatsApp: +7 (778) 120 99 11
- Web portal: [nysana.cscck.kz](http://nysana.cscck.kz)
- Email: [nysana@cscck.kz](mailto:nysana@cscck.kz)
- The Nysana call centre accepts toll-free calls concerning all social and labour violations 24/7.

The graphic illustrates the digital presence of KMG. On the left, a smartphone displays the KMG mobile application. The app's main screen features the KMG logo at the top, followed by the text 'ҚазМұнайГаз' and 'NATIONAL COMPANY' / 'ҰЛТТЫҚ КОМПАНИЯСЫ'. Below this, it says 'Біздің парақшаларымыз' (Our pages) and 'Наши аккаунты в соцсетях' (Our accounts on social media). There are four buttons for social media: TELEGRAM, FACEBOOK, INSTAGRAM, and YOUTUBE. At the bottom of the app screen are icons for Telegram, Facebook, Instagram, and YouTube. On the right, a blue banner contains the text 'Stay connected with KMG on social media' and a large QR code.